Europe - PMLS/defibrillator | Product Support Memo



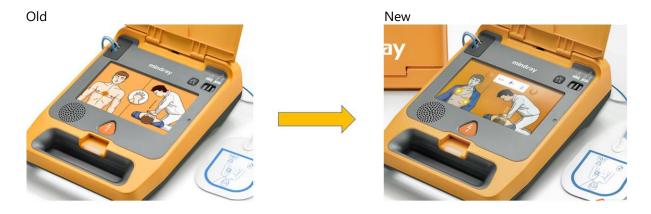
Country	Europe & Israël
Contact	
Project	Update Q3
Device	BeneHeart C-Series

This memo is intended to share all the (product & pricing) updates scheduled for our BeneHeart C-Series. From the 1st of October 2024 forward we will fully switch to the updated and improved version of the C-Series and we will introduce the new pricing scheme. Orders with a delivery date after the 1st of October 2024 should be with the updated partnumbers and pricing.

Product updates – new features and functions

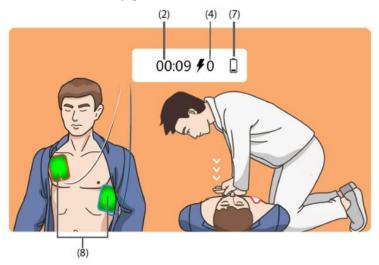
1. Small screen for C1A

The C1A previously referred to as the C-Series without screen will receive a small 1.96" LCD Screen. The Screen will display Runtime, Number of delivered shocks and Battery status indicator. Next to this you will be able to check the system version, initiate a manual self-test and check the error code. There are 2 buttons next to the screen to navigate between the options.



2. C1A Pads Placement Indication

When the electrodes are not applied to chest, the Pads Placement Indication (see 8 in the image below) is flashing green and when the electrodes are applied to the victim's chest, the green lights will be continuously green.



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3. Audible alarm

All the C-Series devices (C1A & C2) will be standard equipped with an Audible Alarm. If an error occurs, next to the status indicator blinking red, the new updated C-Series will also give an audible alarm (beep) next to the indicator flashing red. The audible alarm can be set at: Off, every 30 seconds, every 15 minutes or every 3 hours (standard). This setting can be changed with the AED Tool software.

4. Pads Presence Check

All the C-Series devices (C1A & C2) will be standard equipped with a <u>Pads Presence Check</u>. Before the C-Series would only check if the pads are connected during the daily selftest at 3:00 AM. The updated C-Series will check whether there are pads connected <u>each time you close the lid (shut down the device)</u>. If there are no pads connected, the device will give an error and notify through the status indicator (blinking red) and the new audible alarm.

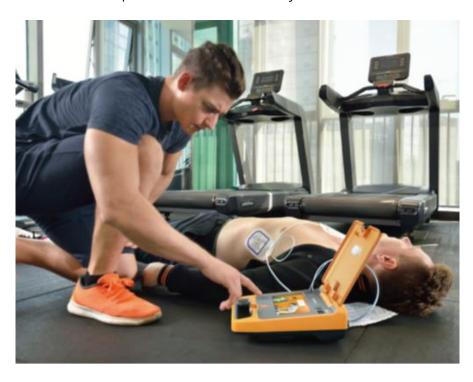
5. Time zone standardization

All the new C-Series devices (C1A & C2) will be delivered in CET time zone (except for 0654B-PA00150 & 0654B-PA00164).

6. Pads will be excluded from the device partnumber

With the new updated C-Series the pads will no longer be included in the XA/PA partnumber. When placing an Order you have to add the pads separately on the order, this setup is similar like we already had for the battery and will help us improve the remaining lifetime for the pads and will give us more flexibility to choose different pads to be included with the device in the future.

Just like the battery we have a special partnumber for the pads that come together with the device. Please use the new partnumber for the MR62-AED pads: **040-005587-00**These will be delivered pre-connected in the device just like before.





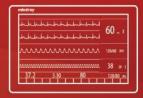


New partnumbers for the updated C-Series

Due to above changes we have to switch to new partnumbers for our C-Series devices and manuals. You can also find the new XA partnumbers in the updated pricing scheme for C-Series. Partnumbers for the quick guide, battery and the language software pack will <u>not</u> change.

Old	Description	NEW	Description	Region available
Partnumber XA	•	Partnumber XA		
0654B-XA00001	C1A semi-auto	0654B-XA00019	C1A semi-auto	EU, excl. UK
0654B-XA00002	C1A fully auto	0654B-XA00020	C1A fully auto	EU, excl. UK & France
0654B-XA00003	C2 semi-auto	0654B-XA00021	C2 semi-auto	EU
0654B-XA00004	C2 fully auto	0654B-XA00022	C2 fully auto	EU, excl. France
0654B-XA00005	C1A semi-auto, Wi-Fi	0654B-XA00023	C1A semi-auto, Wi-Fi	EU
0654B-XA00006	C1A fully auto, Wi-Fi	0654B-XA00024	C1A fully auto, Wi-Fi	EU
0654B-XA00007	C2 semi-auto, Wi-Fi	0654B-XA00025	C2 semi-auto, Wi-Fi	EU
0654B-XA00008	C2 fully auto, Wi-Fi	0654B-XA00026	C2 fully auto, Wi-Fi	EU
0654B-XA00013	C1A semi-auto, 4G	0654B-XA00027	C1A semi-auto, 4G	EU
0654B-XA00014	C1A fully auto, 4G	0654B-XA00028	C1A fully auto, 4G	EU
0654B-XA00015	C2 semi-auto, 4G	0654B-XA00029	C2 semi-auto, 4G	EU
0654B-XA00016	C2 fully auto, 4G	0654B-XA00030	C2 fully auto, 4G	EU
Old	Description	NEW	Description	Region available
Partnumber PA	(incl. corresponding	Partnumber PA	(incl. corresponding	
	language software pack,		language software pack,	
	manual and quickguide)		manual and quickguide)	
0654B-PA00043	C1A fully auto France	0654B-PA00148	C1A fully auto France	France
0654B-PA00045	C1A semi-auto Spain	0654B-PA00149	C1A semi-auto Spain	Spain
0654B-PA00046	C1A semi-auto UK	0654B-PA00150	C1A semi-auto UK	UK
0654B-PA00083	C1A fully auto UK	0654B-PA00164	C1A fully auto UK	UK
0654B-PA00090	C1A semi-auto Italy	0654B-PA00165	C1A semi-auto Italy	Italy
0654B-PA00123	C2 fully auto France	0654B-PA00184	C2 fully auto France	France
0654B-PA00129	C1A fully auto Hungary	0654B-PA00185	C1A fully auto Hungary	Hungary
0654B-PA00130	C1A semi-auto Spain	Discontinued	/	/
0654B-PA00131	C2 fully auto Italy	Discontinued	/	/





New Partnumbers for the updated Manual of the updated C-Series

Part Number	Description
046-012619-02	C-Series user manual (English) CE2797
046-018403-01	C-Series user manual (German) CE2797
046-018404-01	C-Series user manual (French) CE2797
046-018405-01	C-Series user manual (Spanish) CE2797
046-018406-01	C-Series user manual (Italian) CE2797
046-018407-01	C-Series user manual (Polish) CE2797
046-018408-01	C-Series user manual (Czech) CE2797
046-018409-01	C-Series user manual (Norwegian) CE02797
046-018411-01	C-Series user manual (Portuguese) CE2797
046-019026-01	C-Series user manual (Danish) CE2797
046-019027-01	C-Series user manual (Hungarian) CE2797
046-019028-01	C-Series user manual (Swedish) CE2797
046-019029-01	C-Series user manual (Finnish) CE02797
046-019030-01	C-Series user manual (Bulgarian) CE2797
046-019032-01	C-Series user manual (Greek) CE2797
046-019033-01	C-Series user manual (Romanian) CE2797
046-019096-01	C-Series user manual (Croatian) CE2797
046-019094-01	C-Series user manual (Lithuanian) CE2597
046-019461-01	C-Series user manual (Estonian) CE2797
046-018413-01	C-Series user manual (Dutch) CE2797
046-019031-01	C-Series user manual (Hebrew) CE2797
046-024705-01	C-Series user manual (Latvian) CE2797
046-021427-01	C-Series user manual (Icelandic) CE2797

<u>Please refer to the attached "Mindray AED PO DAP example" excel document as an example and price breakdown.</u>

For any related questions, feel free to reach out to me.

Kind Regards,

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